Serial No. 09/471,315 Attorney Docket No. 99483

In the Claims

Please cancel claims 9, 11-12 and 17-26.

Please amend the claims as follows.

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10. (Amended) The method of claim 1, further comprising routing the telephone call to a message recording system if the callee is unable to receive the telephone call.

(Amended) The method of claim 1, further comprising creating a database containing a plurality of digital text files, wherein each of the plurality of digital text files contains identification information for a different one of a plurality of callees.

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16. (Amended) The method of claim 27, wherein identifying the caller includes: converting the name of the callee as spoken by the caller into a test digital text file; and individually comparing the test digital text file with the each of the plurality of digital text files in the database to identify the callee.

Please add the following new claim.

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27. (New) The method of claim 1, further comprising:
identifying the callee by analyzing the voice of the caller received when the caller speaks
the name of the callee; and
routing the telephone call to the callee so identified.